

Managing Change

This course explores how Change happens and offers tools and techniques to support delegates create and lead change.

Who should attend?

Those in the Organisation who are being asked to create or lead Change.

Course content:

- Kotter Change Model
- When Change occurs
- How Change occurs
- The Change Curve
- The Change Process
- Managing emotion in Change
- Communication during Change
- Creating Change
- Leading Change
- Tools and techniques to support Change

Benefits to individual:

- Confidence to lead and create change
- Toolkit for managing change
- Able to manage emotion (theirs and others) within organisation.

Benefits to organisation:

- Common understanding of Change
- Change is seen as a positive experience
- Recognition of where people are on the change curve